

Commercial Property Loss Assessment

Natural disasters cause tens of billions of dollars in damage every year in the United States. There are many actions you can take to prepare your business to withstand a property loss. Use the checklist below to help assess the readiness of your business before an event occurs.

BEFORE A LOSS OCCURS	YES	NO	COMMENTS
Do you have a written, detailed disaster-response plan?			
Have you reviewed your property insurance to make sure you have adequate protection in terms of valuations and potential perils, such as windstorm, earthquake, wildfire, and flood?			
Do you have an internal emergency response team?			
Do you keep updated photos of your property on the cloud?			
Do you have online backups of your business data and know how to access it?			
Do you have relationships with respectable contractors and vendors so you are prepared when a disaster occurs?			

AFTER A LOSS OCCURS	YES	NO	COMMENTS
Do you know how to do a full assessment of your losses from the event?			
Have you designated who will take the lead on the assessment and insurance report?			
Do you have the details of the type of loss (water, fire, etc.) and extent of damage?			
Do you know how to document proof of loss?			
Can you access your stored business photos and information so you can provide what is needed to your insurer?			
Are you ready with insurance phone numbers and/or online account access so you can report a claim?			
Is your staff aware of policies for post-disaster work attendance and duties?			
Do you need to alert investors, lenders, or someone at a parent company?			
Are you obligated to do anything to protect your property from further damage?			

Have you documented the damage before taking any protective action?		
How will your insurer authorize contractor repairs?		
If you need to relocate, will insurance pay those costs?		
Do you need to rent or buy new equipment or supplies to get back up and running?		
Do you know the timing of insurance payments or how to quickly get operating cash?		

Additional notes:

Date of assessment: Completed by:

IOA can help you prepare for natural disasters and reduce your risk of loss. Contact your agent or account manager to get started or to review your risk management plan and insurance coverages.

When an event occurs, use the below emergency contact information for claims:

877.264.2519

DARSClaimsIntake@ioausa.com

DISCLAIMER: The information contained here is intended to be general and advisory in nature. It is not to be considered legal advice of any kind.